

Software Engineer/Senior Software Engineer

Atlanta, GA

TECHNICAL SKILLS

Agile/SCRUM methodologies,
Microsoft Visual Studio including C#, .NET CLR fundamentals.

– Familiarity with SCRUM development processes and methodologies

Developer Languages and Tools

- Visual Studio and compilers
- C# and managed code development

EXPERIENCE

At least 3 years of experience in a customer-facing or customer technical support role

EDUCATION/CERTIFICATION

B.S. degree in Computer Science or equivalent experience

Roles and Responsibilities:

The Software Engineer is responsible for support and delivery, Technical Support striving for Customer Satisfaction

QUALIFICATIONS:

SOFT SKILLS

Strong communications skills - Excellent spoken and written communication skills

Effective, polished interaction with customer both on the telephone and potentially face-to-face to gather information

Problem solving and troubleshooting skills

Ability to work collaboratively with the teams to drive seamless deliveries along with offshore teams.

Logical and Critical thinking, and demonstrated success in dealing with ambiguity and problem definition under continual deadline constraints

Passion for technology and customer support

MSiD is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, gender, sexual orientation, gender identity or expression, religion, national origin, marital status, age, disability, veteran status, genetic information, or any other protected status.